Competency Interviewing Skills

WHO SHOULD ATTEND:

- HR professionals
- Team leaders
- People having recruitment responsibilities

LEARNING OUTCOME:

Attendees will learn how to conduct a probing competency based interview, designed to uncover behavioral characteristics of applicants and use gathered data to select candidates.

TRAINING OUTLINE:

- Stages of recruitment process
- Different selection tools
- Competency model
- Principles of competency interviews
- Interview and its structure (contact, conduct, close)
- Questioning techniques
- S.T.A.R. model
- Motivational fit
- Follow up after the interview

Attendees
10 - 12

Duration
2 days